



2020-2021 In this **TOGETHER**

ANNUAL REPORT

CLBA VISION

Community Living Belleville and Area envisions a community where everyone belongs and all people are valued and respected as participating and contributing members.

CLBA MISSION

Community Living Belleville and Area exists to provide quality supports to people with intellectual disabilities and to facilitate their full inclusion in community life. Community Living Belleville and Area is also mandated to educate the larger community and to advocate wherever necessary on behalf of people with intellectual disabilities and their families.



Featured on the front cover is Jeremy thanking essential workers, and letting them know that we are ***IN THIS TOGETHER***

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IN THIS TOGETHER

Message from the President and Executive Director



Children enjoying outdoor time with their nursing supports, c. 1960

Community Living Belleville and Area (CLBA) is celebrating its 70th anniversary this year (1951 – 2021).

The theme of this Annual Report is ***In this Together***, which has been demonstrated not only within this past year, but throughout the past seven decades. In the early years, the organization supported babies with complex needs.

Over the last 70 years, the organization grew, as the children grew, changing from institutional supports to community supports. People supported as well as families expressed they wanted to live and participate more inclusively in the surrounding community.



Nurses and children enjoying the garden at the organization c. 1960

CLBA is funded by the Ministry of Children, Community and Social Services, the Ministry of Health, and Hastings and Prince Edward United Way. Over the past few decades the organization has focused on assisting people in becoming active members of their community through social activities, work and volunteer opportunities, as well as developing residential options.

CLBA is accredited through The Council on Quality and Leadership (CQL), receiving its 4-year accreditation in 2018. CQL supports CLBA in providing quality supports, ensuring that we are protecting people's rights and freedoms, and protecting people supported from abuse and exploitation.

CLBA currently supports approximately 140 people and families in the Belleville area, led by about 225 amazing staff. In celebrating 70 years, we pay tribute to Mr. and Mrs. Velleman for starting this great legacy, as well as all people supported, families, staff and our amazing community. What do the next 70 years hold for Community Living Belleville and Area? We are not certain, but we know that we will be ***In This Together***.

History of Name Changes:

Babies' Convalescent Home
(1951-1956)

*Hastings Mental Health Association,
Incorporated*
(1956-1957)

*Ontario Home for Mentally Retarded
Infants, Incorporated*
(1957-1974)

Plainfield Children's Home
(1974-2000)

Plainfield Community Homes
(2000- 2011)

Community Living Belleville and Area
(2011-)

Message from the President and Executive Director

This year's theme is *In this Together*, and words cannot express my gratitude for the resilience that CLBA has shown throughout the past 18 months. We relied on participation from people supported, families, friends, Direct Support Professionals, Support Services, Administrative staff, Leadership, the Ministry of Children, Community and Social Services and the Belleville community in order to stay strong.

We relied on our Administrative and Management team to work from home, we learned how to do much of our business through Zoom meetings, and we asked families and people supported to change the way they lived their lives on a daily basis to continue to keep people safe. We received support from MCCSS and the Hastings Prince Edward Health Unit in helping us secure PPE, providing us with flexibility in the way we provide supports, and by providing enhanced wages to Direct Support Professionals, and helping us to navigate through the pandemic.



CLBA staff and people supported are *In This Together*, running activities through Zoom

We could not have transitioned through this year without everyone participating, and everyone must be thanked as we were *In this Together* and *we will get through this together*.

When I think of the theme *In this Together*, I think of; teamwork, resilience, flexibility, picking each other up when needed, strength in numbers, and everyone doing their part – and wow, this certainly happened. We hope we are on the road to recovery and that the worst is over as people have received their second vaccinations, and we are seeing opportunities opening up in the community. Thank you CLBA for being so resilient and for dealing with whatever was thrown our way. Thank you to ALL for your role of being *In this Together*.

- Darlene Dale, Executive Director

Message from the President and Executive Director

The Board of Governors would like to express our sincere thank you for the tremendous effort and dedication shown by everyone throughout this last year of extreme challenges.

Our congratulations go out to our new executive Director, Darlene Dale, senior management, managers, staff and volunteers for continuing to support the Vision and Mission of CLBA.

- Ian Acton, President

Outcome Support Fund

The Outcome Support Fund was established to provide people with financial assistance so they can achieve personal outcomes and realize their goals and dreams. This fund is also available to supplement a person's financial resources when planning a purchase or item that is more expensive than they can independently afford. In the year of 2020 the Outcome Support Committee approved two requests from people supported, one required extensive unfunded dental care, and for one person who required a specialized mattress.



Staff sported buttons with their faces on them on top of their PPE to make the entire situation much more comfortable for people supported.



CLBA Board of Directors were introduced to zoom meetings during the pandemic and although a learning curve for everyone, they all made it work and their time and dedication to our agency is very much appreciated.



COVID-19 has made staying in touch with family and friends difficult, but technology can provide many solutions! We are so grateful for United Way HPE's partnership with Best Buy for donating new iPads to some of our community homes. Shirley is all smiles in this picture as she FaceTimes her sister!

Adult and Senior Services

In this together is a true reflection of what our organization represents in our past, certainly in the present and will continue to do moving forward. Powering through this pandemic has been a difficult journey for many as we miss all of the natural elements that keep us moving forward - our families, friends and our community. Technology has been our greatest resource in keeping all of us connected through music, games, meetings, medical appointments and of course time spent reconnecting with family and friends.



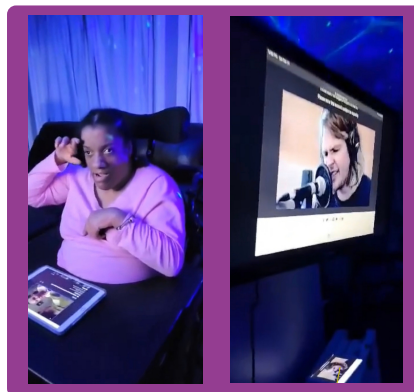
Pam and Kelly spending time together.



Doug enjoying a nice day outside.



Indoor camping, with a tent and smores!



Kaitlin enjoying a Glorious Son's concert!



Harvey doing some arts and craft.

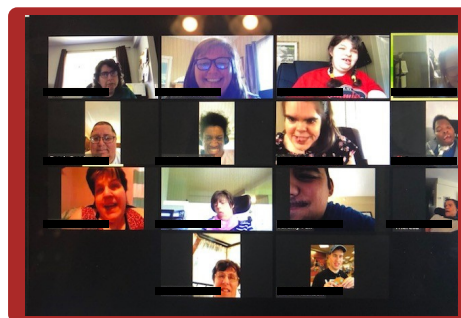


Julian cooking.



Jessica doing puzzles during the stay-at-home order.

zoom



Catching up on Zoom.

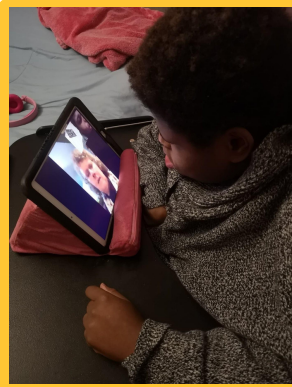


Bev and Bill celebrating his 70th birthday!

Adult and Senior Services



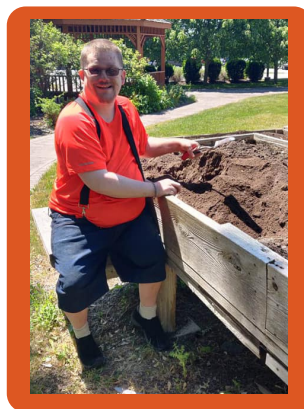
Megan, Sherry, Jillian, and Jamyla celebrating their birthdays COVID style!



Jamyla video chatting with her mom.



Andrew all dressed up.



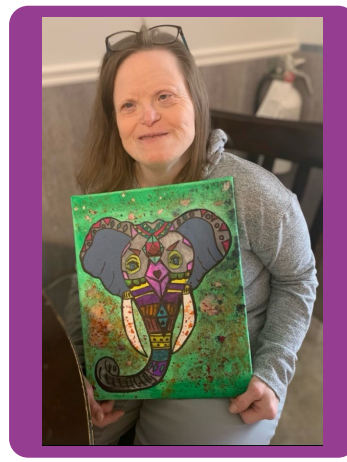
Jason getting the community gardens ready for planting.



CLBA welcomed Tracy in February 2021!



Getting in the Halloween spirit.



Kelly painting a gift for her sister.



Cheryl with Irma as she rings the bell at BGH!

CLBA also welcomes Jimmy, Pam, Lucie, and Tracy this year!

Child and Family Services



Lincoln and Bella with their Spring Baskets!

Families are, and continue to be, at the heart of our community. Our program has adapted to the changing needs of our families and is continuing to support parents where help is needed the most. CLBA is extremely grateful for the generosity of the United Way Hastings & Prince Edward for their contributions to this program.



Families First

In an everchanging world, families demonstrated tremendous resiliency throughout the pandemic. Families were given do-it-yourself kits that focused on healthy recipes, crafts, and fun places to explore in order to continue building healthy relationships. As well, the Ladies Parent Group moved virtual to provide parents with interactive ways to engage with other parents in topics such as self care and parenting techniques. Additionally, Families First provided guidance and assistance with navigating COVID-19 protocols, booking COVID-19 tests and getting vaccinated.

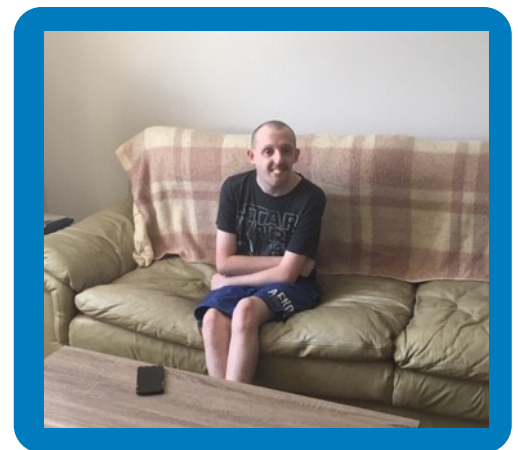
Working to support families in our community during a pandemic has been an enormous undertaking that forced all of us to reimagine how supports and services could be provided. While community families were left with little to no hands-on support for their loved ones, we are truly grateful that everyone continued to exercise incredible patience and understanding. Being IN THIS TOGETHER, is not just a catch phrase, but became the daily motto to ensure no one felt isolated and alone.

Whenever possible, Community Living Belleville and Area provided community families with technological support, electronic equipment, paid zoom memberships and personal protective equipment. These supports allowed families to stay connected and provide the resources necessary for people to stay safe. The child and family services team conducted regular phone calls, zoom 'check ins'; offered virtual support groups and virtual activities.

Transition to a Home of Our Own

Everyone involved in the Transition to a Home of Our Own service demonstrated immense flexibility and perseverance as they navigated ongoing service disruptions. Participants continued to receive education about how to follow Public Health guidelines and safety in the community, CLBA is proud to share that one participant who completed the Transition to a Home of Our Own moved into a new, safe, and affordable apartment of his own!

The ongoing partnerships with the Quinte Community Housing First as well as the Family Action Committee has been outstanding. They continue to serve with excellence, providing education, support, and resources to people living independently during these unprecedented times - displaying that we are all **IN THIS TOGETHER.**



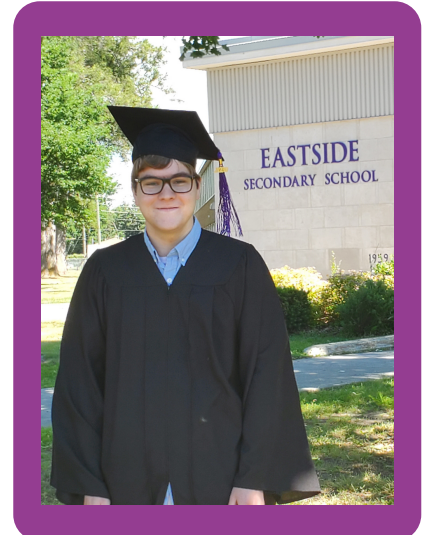
William enjoying some downtime at his new apartment.

Annual Report 2020-2021

Home Share & Associate Home Providers

Throughout the past year, our Home Share Providers and Associate Home Providers have continued to excel in providing supports to the fourteen children, youth, and adults living in family home settings. While the pandemic has presented many challenges, they have gone above and beyond to meet people's needs in innovative and creative ways. CLBA recognizes and greatly appreciates each Provider's ongoing commitment and dedication.

The children, youth, and adults receiving supports inspired many as they rose above the barriers presented by the pandemic. Collectively, people had many new experiences and developed new skills. Six students successfully navigated online learning, along with Amos graduating high school! People learn how to connect with others virtually and adapt to wearing PPE. We are proud of everyone's accomplishments and resiliency. This past year, our Home Providers and the people receiving supports truly demonstrated what it means to be **IN THIS TOGETHER**.



Congratulations Amos on your graduation!



Christine spreading Christmas cheer through Zoom

Community Participation Supports

Community Participation Supports (CPS) powered through the pandemic, constantly modifying their schedules and routines to seek out new opportunities. The community garden became one of the ways CPS demonstrated meaningful and productive work in such a restrictive world. Produce was donated to the Salvation Army, Not Alone Quinte, or used by people supported for baking. CPS quickly adapted to restrictions, providing virtual themed paint classes for those missing the Moira Milkweed Art group, virtual bingos, and excursions to conservation areas and beaches when permitted by Public Health. CPS managed to keep people connected, engaged, and active in the community during a very difficult time, constantly brainstorming new opportunities. Thank you CPS for all you do!

(Left to right) Colin, Kaitlin, Janice, Melissa, and Katrina spending time outside.



Community



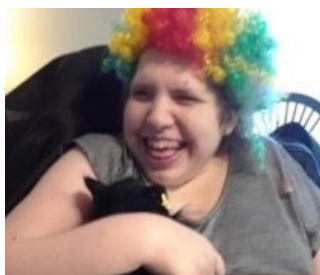
CLBA staff and people supported doing their part in the fight against COVID-19 and getting vaccinated (left to right: Michele, David, Debbie, Jessica, Glenn).



CLBA staff and people supported showing their love and support to Nova Scotia in April 2021

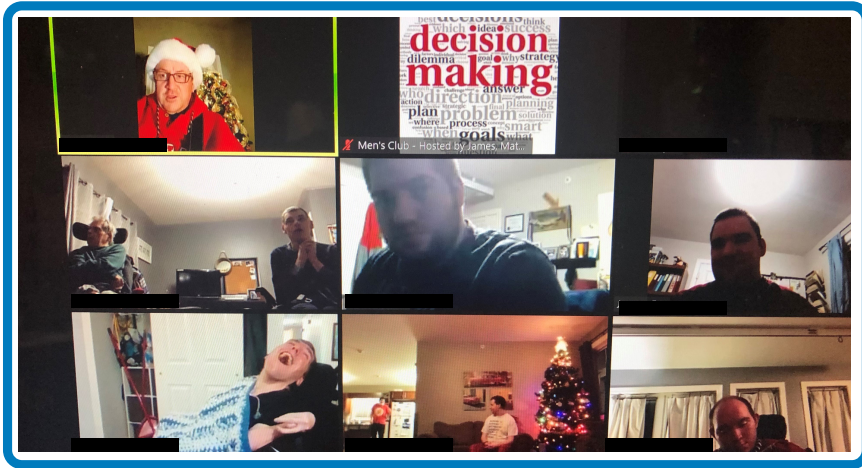


Thanking our Direct Support Professionals for their hard work during the COVID-19 pandemic.



CLBA loves celebrating every holiday! (left to right: Alex, Tiffany, James and Christine, Lucas)

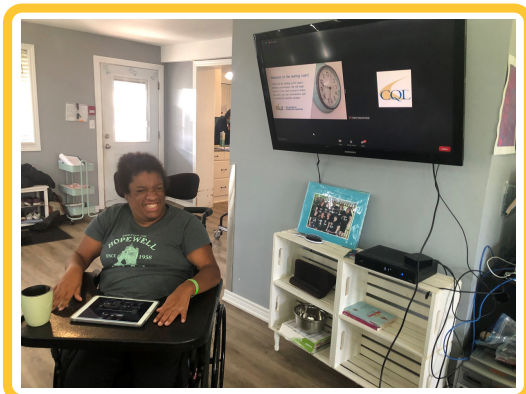
Community



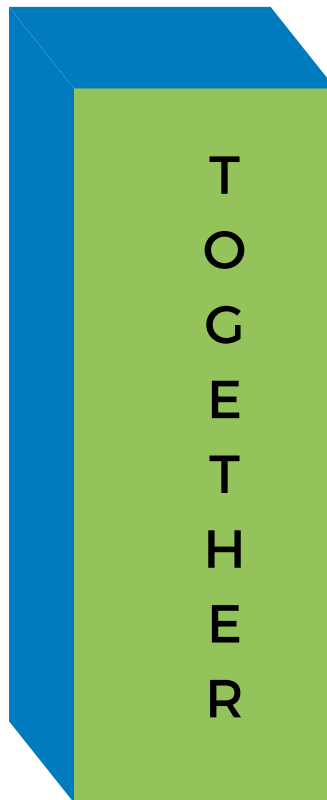
Men's Club celebrating Christmas with Dave Bush



Donevan with his vaccine receipt!



Kaitlin learning about her rights in a CQL Zoom Meeting



Doug's mask reads "hey good looking", referencing his favourite song.



Taylor trying out some new trails



Dress Purple Day



Many walks to get through this year TOGETHER

Community



Glenn waiting with Jenn after receiving his second vaccine



Jami at the Waterfront Trail



Julie and Genny making cards for essential workers and patients at BGH



Jenny and Diana getting flowers delivered by Dahlia Flowers



Staff and people supported showing our community that we are **IN THIS TOGETHER**

Shout-Out Corner!

Karen Van Norman and Christine Campbell powered through this past year, volunteering on their time off and helping out in any way possible.

Karen makes days in the office easier, taking care of the gardens, making baked goods, and always taking on extra tasks. Karen also oversees the Health and Safety for the entire agency. Thank you Karen for all that you do!

Christine took lead in connecting people we support virtually, completely transforming how Community Participation Supports operates. Through birthday celebrations and connecting with local musicians, Christine made sure everyone knew we are **IN THIS TOGETHER**.



Christine and Karen "freezing their feet off" going door to door with dancing Santa to spread Christmas cheer.

Fundraising

Sadly, we had to cancel the 37th Annual Mayors' Challenge Golf Tournament due to the ongoing pandemic. While the cancellation of the 2020 tournament was unfortunate, we look forward to sharing with you the results of our 2021 Tournament that was held at Trillium Woods!



CLBA Campaign for United Way of Hastings and Prince Edward

What a year for the United Way Workplace Campaign! With combined efforts from the Peer-2-Peer Promoters, and the donators at Community Living Belleville and Area for the campaign, we raised \$11,783.00. Thank you to everyone who gave towards the campaign through your weekly payroll deduction.



United Way displaying their cheque - great work CLBA!

Voices with Meaning



Over the past year Voices with Meaning have been staying connected through Zoom Meetings. A few of the topics we discussed over the course of the year were about finalizing the satisfaction survey for people receiving services and their families. Reviewing Covid-19 Public Health Information and what we need to know before deciding on immunizations for the vaccine. In some of our meetings we have worked together on Open Future Learning modules. We learned more about Self-Advocacy, our Rights and other topics that have been of interest.

Last June, Kory Earle who is the President of People First Canada joined us through Zoom at one of our meetings. At the most recent get together we discussed ideas to celebrate Community Living Month for 2021. We are looking forward to the day when we can meet in person again. Thank you Theresa Somerton for Co-Chairing our committee.

People Truly Missed



Robert (Bobbie) passed peacefully at Belleville General Hospital on July 28, 2020. Robert enjoyed spending time volunteering at East Minster United Church, relaxing on his back deck, bird watching over the Moira River and listening to gospel hymns that reminded him of his childhood as a reverend's son. He will be fondly remembered for being mischievous, having an infectious laugh, humming, and his gentle nature and sweet personality.



Suzie passed away on October 8, 2020. Touching many hearts, Suzie had a love for music and the outdoors. Her love for singing throughout the house will always be missed.



John passed away October 18, 2020 peacefully at BGH. John enjoyed the quiet things in life, John enjoyed animals, and loved country music. He loved listening to Elvis and spending time socializing with his peers, while enjoying a coffee. John always had a smile for everyone! John will be missed by all who had the pleasure of knowing him.



Russell passed away on August 29th, 2020 in his 57th year. Russell was a teacher, he taught us about choice. Russell was a private man and was very caring to people he was close to. He was known for his mischievous smile. He will be missed by all.

People Truly Missed



Lizzie passed away November 20, 2020 peacefully at BGH. She enjoyed the quiet things in life, she enjoyed walks by the water, and animals. She was a great friend to Loki. The bond that she and Loki had was very special; she looked forward to their time together out and about and visiting in her home. She always had a smile for him! Lizzie will be missed by all who had the pleasure of knowing her.



Peter passed away February 4, 2021. Peter is dearly missed by many at CLBA, especially those who had known him since he was an infant. Peter easily captured people's hearts with his unique personality and gorgeous smile.



Laurie passed away February 1, 2021 peacefully at BGH. She enjoyed the quiet things in life, she enjoyed walks by the water, and animals. Laurie touched the heart of many people she lived with throughout her life. She always had a smile on her face.! Laurie will be missed by all who had the pleasure of knowing her.

CLBA Staff and Volunteers



Staff staying connected during the stay-at-home order.
What's your favourite coffee cup?



Kelly and Jenn displaying the prizes for
the Easter raffle.

CLBA staff are IN THIS TOGETHER!



Cheryl and Diana donning full PPE



Meaghan celebrating DSP Day!



Remembering David Kirby who passed away on August 5th, 2020. David was an active member of the Family Action Committee since its inception in April, 2013. CLBA is very proud and thankful for the ongoing partnership over the past 7 years with this group of families. He will be greatly missed and never forgotten. Thank you, David, for always giving so much of yourself and making our community a better place for all. Your contributions helped the Transition to a Home of Our Own become a reality.

CLBA Staff and Volunteers

CONGRATULATIONS TO OUR 2020 LONG SERVICE AWARDS RECIPIENTS

35
YEARS
Heather Chapman

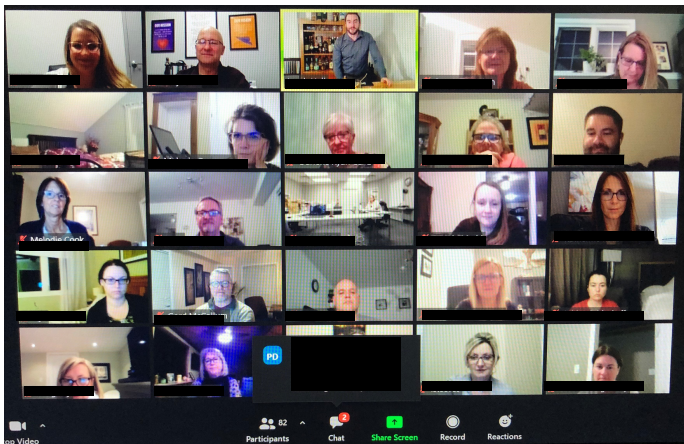
25
YEARS
Carey Johnston -
Dianna Dafoe

10
YEARS
Katie Kimball - Melissa
Wright - Victoria Empey -
Nicholas Devries

30
YEARS
Susan Valentine - Donna McKeown - Karl Boehme -
Lori Doyle - Kathy Nugent

20
YEARS
Raegene Trumble - Graciosa Fernandes -
Sara Stein - John Paul Lamain

5
YEARS
Kryssiah Patterson - Rebecca Stewart - Sabrina
Town - Leah Windsor - Lynn Maybee - Kelly
Rashotte - Melissa Rae - Brittany Cole



CLBA is an active member of the Quinte Region East Professional Development Association and its 5th Annual Think Different ... Do Different Conference was hosted virtually on March 10th & 11th, 2021. The conference theme was Building for the Future, and on the opening night the group was treated to a cocktail demonstration by Jacob Hall from CLPE.

FAREWELL TO TWO AMAZING VOLUNTEERS!



Community Living Belleville and Area said “goodbye” to Florence Fleming (left) and Reverend Ed Bentley (right) this year. Florence and Reverend Bentley have been long-time volunteer members on the Rights Committee. Their dedication impacted how the organization provides services to people who we support to ensure people were living the lives they wanted. They will be missed.

This past winter, CLBA welcomed Reverend Brad Ford and Krista Aubertin as new members to the Rights Committee. We value both new members and look forward to the upcoming months. Theresa Somerton, Lynn Grimmon, Sandra Barnes and Steve Casselman continue to be active volunteers on the committee.



CLBA Staff and Volunteers

HAPPY RETIREMENT TO...



CHRIS SEMARK

After 38 years of dedicated service at Community Living Belleville and Area, Chris Semark, Executive Director, retired at the end of June 2020. Her exceptional leadership, passion and dedication will be missed by all. Chris's caring, warm personality guided her career and Community Living Belleville and Area has benefited greatly from her time as Executive Director.



GORD RAINEY

After almost 22 years of service in Support Services, Gord Rainey retired on April 17, 2020. Gord was always accommodating to any changes and was a wealth of knowledge when looking for solutions to any problems that might arise. Gord has always been noted for his kindness and willingness to assist others.



SANDRA COATES

Following her 42 years of dedicated service at Community Living Belleville and Area, Sandra Coates retired in November 2020. Sandra demonstrated exceptional leadership and dedication throughout her career as a Direct Support Professional, Community Home Manager, and as Director of Adult and Senior Services. Those who have had the opportunity to be led by Sandra know her standards are high and she creates an environment that motivates her teams to not only meet those standards, but exceed them.



KEN WHITE

Ken White retired on April 23, 2021 after 24 years of service. Ken worked at 5103 Hwy 2 as a full-time staff. Ken always ensured the well-being of the people he supported. He had a way of truly connecting with people and the people he supported will miss him greatly. Ken's kind and empathetic nature will also be missed.

CLBA would like to thank the following individual and corporate donors for their generosity and continued support of Community Living Belleville and Area.

Corporations:

Bell Canada
J David Birchard Medicine

Foundations:

Community Living Belleville and
Area Foundation
Dreamseekers Foundation
United Way of Hastings and
Prince Edward

Individuals:

Maria Allan	Phyllis Lowe
Robert & Leslie Ann	Kit McCandie
Amesse	Sandy McDonald
Edythe Bond	Angela McEwen
Lorraine Brewer	Rebecca Moffat
Elizabeth Clost	Barb Neri
Tammy Condon	Tony Orrick
Karen Dack	Walter & Jo Anne
William Dack	Peckham
Chris Daffern	Laurent Petitclerc
Janice Daniels	Grant Potter
Janet Doyle	Dave Ross
Werner Ellinger	Susan Sampson
Lisa Fletcher	Tom & Sue Sanders
Eldon & Marie Garrett	Stewart Smith
Robert & Rita Garsnell	Estate of the late Robert
Deborah Graham	Smith
Cheryl Gribble	Dan Spencer-Lee
Eric Helson	Thomas A. Stanley
Wayne & Claire Helson	Christel Stolpmann
Patricia Henning	Bruce & Vi Symons
Doug & Darlene	Elizabeth Temple
Jamieson	Gary & Barbara Teno
Gloria & Bob Johnson	Steven M. Toffelmire
Helen Kempers	Karen Van Norman
Andrew Knox	Adam Veenstra
Tony Kolodzinski	Rob & Kim Vivian
Blaine & Jean Lavigne	Safron Wiesner
Deanne C. Leuty	Douglas C. Williams

Board of Governors

Ian Acton
President

Sandra Barnes
Vice-President

Tom Raycroft
Secretary-Treasurer

Martha Carr
Member

Patty Preston
Member

Janice Quade
Member

Paul Richardson
Past President

Catherine Temple
Member

Cheryl Vandermeer
Member

Administration

Darlene Dale
Executive Director

Janet Chouinard
Director, Community Outreach and Innovative Supports - Child and Family

Katherine Potts
Director of Human Resources

Justina Rigsby
Director of Finance

Tammy Wells
Director of Adult and Senior Services

Jim Burgess
Manager - Buildings and Property

Nancy Bourgeois
Finance Officer

Tracy Farrugia
Finance-HR Assistant

Ashley Espinoza
Senior Administrative Assistant

Barb Golden
Administrative Assistant

Megan Zelle
Summer Student

Managers

Jennifer Abrams
Community Services Manager

Kelly Cassidy
Community Services Manager

Angela Clarke
Community Services Manager, CQL Lead

Tom DeHaan
Community Services Manager

Kelly Limin
Community Services Manager

Michele Macfarlane
Manager, Child and Family Services

Donna McKeown
Community Services Manager, Planning & Assurance

Sherry Diamond
Manager, Child and Family Services

Jennifer Parks
Community Services Manager

Tracy Parsons
Community Services Manager

Sue Valentine
Community Services Manager

Coordinators

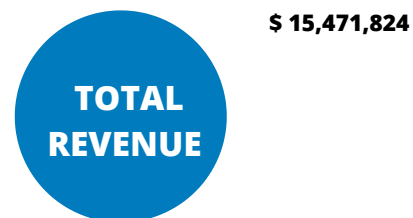
Laura Cross
Coordinator, Families First

Lindsay Rhodes
Coordinator, Transition To a Home of Our Own

Mary-Susan Rutter
Coordinator, Child and Family Services

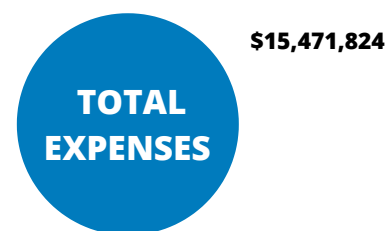
REVENUE

	2020-2021	2019-2020
Government Subsidies	\$14,904,788	\$14,014,268
Fees and Recoveries	\$ 567,036	\$ 680,096
Total Revenues	\$15,471,824	\$14,694,364



EXPENDITURES

	2020-2021	2019-2020
Salaries and Benefits	\$11,912,000	\$11,514,268
Direct Operating Expenditures	\$ 3,559,824	\$ 3,180,096
Total Expenditures	\$15,471,824	\$14,694,364
Surplus	0	0



FINANCIAL SNAPSHOT

Revenue

Expenses

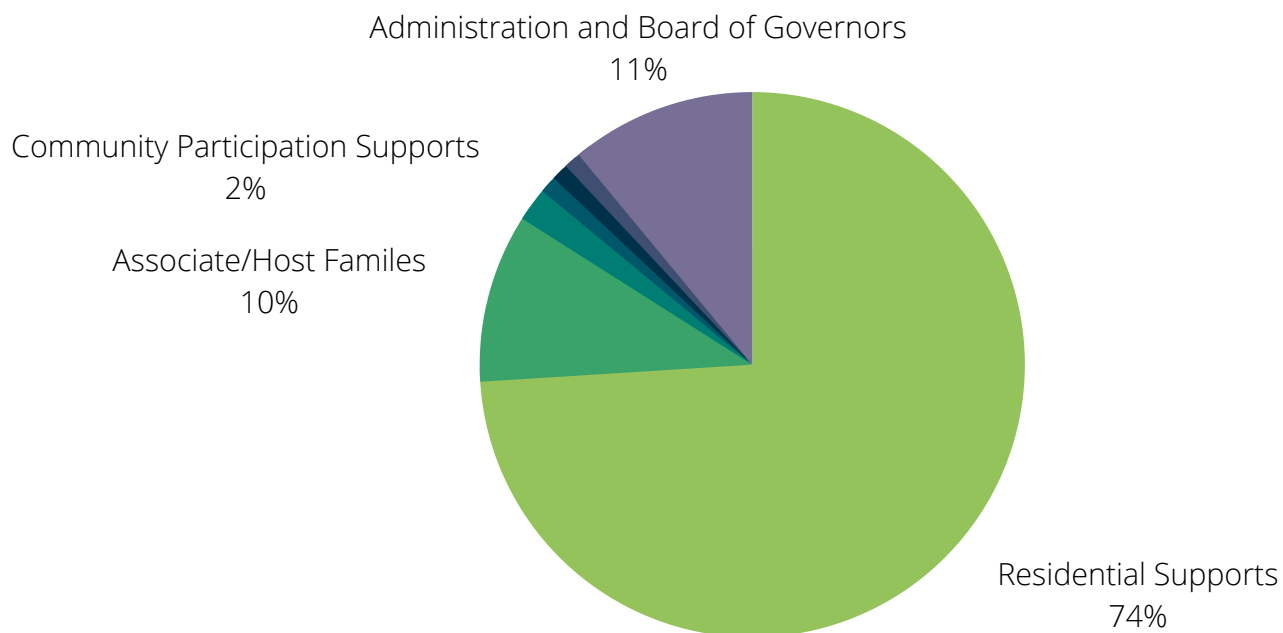
WHERE THE MONEY CAME FROM

	2020-2021	
MCCSS	\$14,904,788	96%
Fees and Recoveries	\$567,036	4%

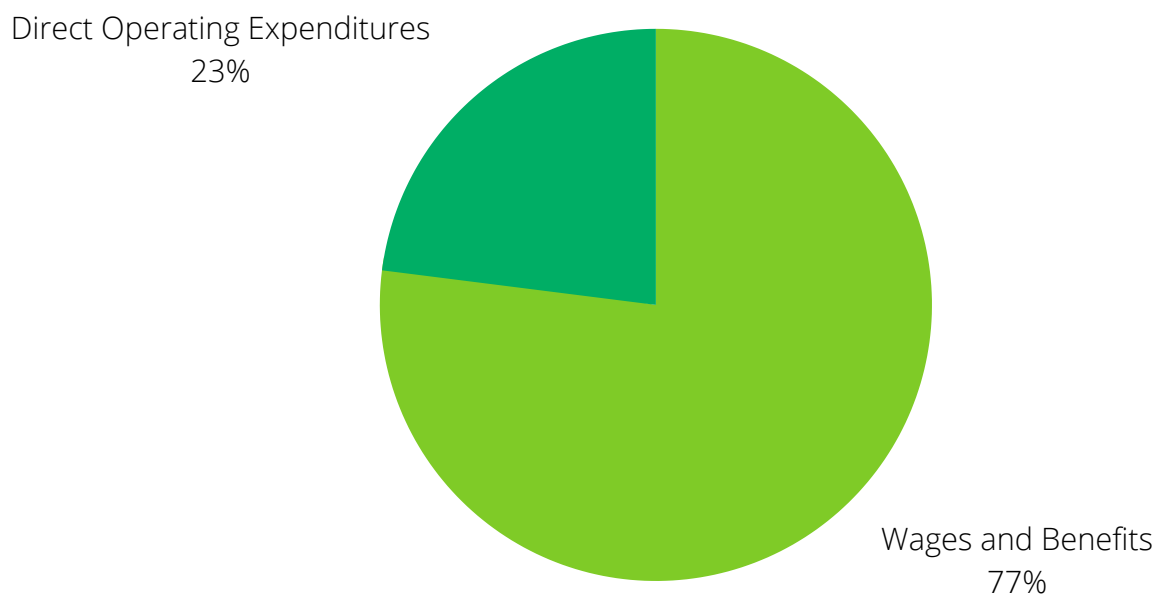
HOW WE PUT THE MONEY TO WORK

	2020-2021	
Residential Supports	\$11,484,709	74%
Associate and Host Families	\$1,453,602	10%
Community Participation Supports	\$261,741	2%
Youth and Adult Respite	\$192,948	1%
Property and Transportation	\$168,068	1%
Special Projects	\$177,485	1%
Administration and Board of Governors	\$1,733,271	11%

WHERE THE MONEY WAS SPENT



HOW WE PUT THE MONEY TO WORK



BELONGING

INCLUSION

INDEPENDENCE

DIGNITY

RESPECT

VALUED



James and Catrina at his drive-by celebration for his one year anniversary of being cancer free!

Community Living Belleville and Area

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www.communitylivingbelleville.org
www.facebook.com/communitylivingbellevilleandarea
www.twitter.com/CLBelleville

COMMUNITY LIVING
Belleville and Area
Inspiring Possibilities

Accredited by
CQL
The Council on Quality
and Leadership